



**Mike Meyers' CompTIA A+ Guide to 802  
Managing and Troubleshooting PCs, Fourth  
Edition (Exam 220-802) (Mike Meyers' Computer  
Skills)**

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# Mike Meyers' CompTIA A+ Guide to 802 Managing and Troubleshooting PCs, Fourth Edition (Exam 220-802) (Mike Meyers' Computer Skills)

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## **Essential Skills for a Successful IT Career**

Written by the leading authority on CompTIA A+ certification and training, this instructive, full-color guide will help you pass CompTIA A+ exam 220-802 and become an expert PC technician. *Mike Meyers' CompTIA A+ Guide to 802: Managing and Troubleshooting PCs*, Fourth Edition is completely up to date with the new CompTIA A+ standards. Inside, you'll find helpful on-the-job tips, end-of-chapter practice questions, and hundreds of photographs and illustrations. End-of-chapter solutions and answers are only available to instructors and are not printed inside the book.

## **Learn how to:**

- Troubleshoot CPUs, RAM, BIOS settings, motherboards, power supplies, and other PC components
- Implement and troubleshoot hard drives
- Install, upgrade, maintain, and troubleshoot Windows XP, Windows Vista, and Windows 7
- Work with the Registry and understand the Windows boot process
- Work with Ethernet and TCP/IP
- Implement and troubleshoot wired and wireless networks
- Manage and maintain portable PCs
- Work with smartphones, tablets, and other mobile devices
- Troubleshoot printers
- Secure PCs and protect them from network threats
- Work with virtualization technologies

## **Electronic content features:**

- Practice exams for 802 with hundreds of questions
- An "Introduction to CompTIA A+" video by Mike Meyers
- Links to Mike's latest favorite shareware and freeware PC tools and utilities

## **Each chapter includes:**

- Learning objectives
- Photographs and illustrations
- Real-world examples
- Try This! and Cross Check exercises
- Key terms highlighted
- Tech Tips, Notes, and Warnings
- Exam Tips
- End-of-chapter quizzes and lab projects

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