



# **Quality Caring in Nursing and Health Systems: Implications for Clinicians, Educators, and Leaders, 2nd Edition (Duffy, Quality Caring in Nursing)**

*Joanne R. Duffy PhD RN FAAN*

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**First Edition named an AJN Book of the Year!**

"Joanne Duffy makes a compelling argument in this book that relationships have been marginalized and no longer serve as the central organizing principle of health services. This book resonates with a virtual groundswell of findings regarding the importance of relationships for organizational performance and for human wellbeing."

**-Jody Hoffer Gittel**


Professor of Management, Brandeis University

This edition stresses the proven need for a return to the patient-centered care neglected through our health system's emphasis on procedures, protocols, diagnostic testing, technology, and costs. It addresses the significant challenges to quality care posed by the upcoming changes in our health care system, and focuses on health systems, the role of nursing within them, and the interprofessional health team as the key to change ensuring high quality care. The book responds to the Patient Protection and Affordable Care Act's focus on accountable care organizations, the recent IOM's Future of Nursing Report, the call for radical transformation of nursing education, and current evidence on patient safety and quality of care.

This text explores the Quality-Caring Model<sup>®</sup>, which honors nursing's most deeply felt value, and can be applied to clinical, educational, and leadership practice to advance our nation's health system. Among the book's strengths are its translation of theoretical knowledge to practical applications that can be used for clinical interventions and resolution of professional issues. Chapters include key terms, case studies along with practical exercises and references, and "Calls to Action" offering inspiration and guidance for implementing change.

**New to the Second Edition:**

- Focuses on current challenges to quality care posed by upcoming changes to our health system
- Addresses health systems, the interprofessional health team, and the role of nursing within them
- Combines theoretical foundations for practice with clinical, leadership, and educational applications
- Examines the powerful role of relationships in promoting nursing excellence, improving patient satisfaction, and patient outcomes
- Serves as a key guide for graduate nurse educators and students, nurse leaders, and hospital leadership seeking Magnet certification
- Incorporates recommendations of the Affordable Care Act's focus on accountable care organizations, the IOM's Future of Nursing Report, educational transformation, and current research on safety and quality of care

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